If utilizing Safari, it must be V.11, or higher. iOS devices must also use Safari V.11, or higher. For Android, Chrome is required.

When accessing a waiting room, type in full name of the waiting room (including name of provider). Do not copy and paste.

How to check in for your video visit

1 **Use a computer or device with camera/microphone**
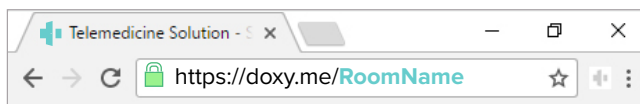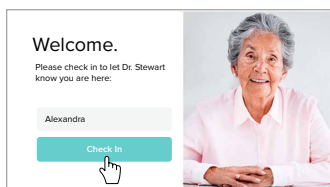
PC and Mac
Chrome | Firefox | Safari

Android
Chrome

iOS
Safari

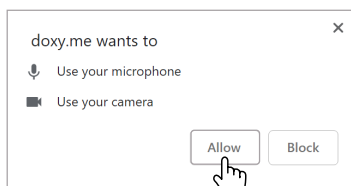**2** **Enter your clinician's doxy.me web address into the browser**

Telemedicine Solution - S ×

https://doxy.me/**RoomName**

3 **Type in your name and click check in**

Welcome.

Please check in to let Dr. Stewart know you are here:

Alexandra

Check In

✓ Secure
✓ No software to download
✓ HIPAA compliant
✓ No registration needed

4 **Allow your browser to use your webcam and microphone**

Your webcam isn't enabled yet.

Turn on webcam

doxy.me wants to

🎤 Use your microphone

📹 Use your camera

Allow   Block
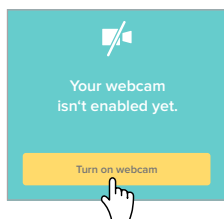
5 **Your care provider will start your visit**

Call Tips
• Have a good internet connection
• Restart your device before the visit
• Use the Start Test button in the waiting room
• Need help? Send us a message 💬 https://doxy.me

Powered by **doxy.me**